



Position description: **Risk Lead**



About the Wise Group and Wise Management Services (WMS)

The Wise Group is a Peak Performing organisation. Peak Performance is about enabling individuals and organisations to continuously exceed their best in the pursuit of an inspiring purpose. It's a journey not a destination and it's about becoming the best we can be. Every day we can all do just a little bit better.

WMS is the engine room of the Wise Group. With an annual budget of around 11M, WMS is made up of 100 talented individuals all striving towards our purpose of powering the group every day. Our role is simple, to provide shared services that give the Wise Group the edge resulting in more time for them to focus on making a difference to the wellbeing of people, vulnerable populations, organisations and communities. You'll find WMS behind the expertise in information services, finance, payroll, procurement, contracts, property, projects, design and digital, safety and wellbeing, quality, risk and people and culture, ensuring stakeholders get the best advice and service because WMS work in partnership to deeply understand their needs and priorities.

Position Purpose

At the Wise Group we strive to be an organisation that operates responsibly, minimises risks, chases opportunities and embraces sustainable practices.

You will take ownership of overseeing and managing our groupwide risk management function. A key focus of the role will be to ensure that the Wise Group operates responsibly, ethically, and sustainably, with a culture of learning to identify opportunities and effectively manage potential risks that could impact our ability to achieve our organisational purpose and top challenges.

Reports to:

GM People and Culture

Key interactions

- Wise Group Chief Executive
- Entity Chief Executives
- WMS Leadership Team
- Wise Trust Risk Committee
- External partners
- WMS People and Culture Team

Key responsibilities

Inspirational Leadership

You will be a leader who cultivates and role models a healthy, safe and inclusive workplace. You will thrive on influencing others to ensure the risk function of the Group will be seen as exemplary delivering best practice





advice and support, ensuring our people and services are safe and sustainable and that we are wired to unpack and action learnings, and look for the opportunities in every situation.

Lead the Risk Management Portfolio for the Group

Develop and implement an operational risk framework to identify, assess, and mitigate potential risks that may impact the organisations operation, reputation and sustainability goals. Collaborate with cross-functional teams to ensure risk mitigation plans are in place and regularly reviewed with a view to constant quality improvement and consistency across the Group. Stay updated on industry best practices and regulatory requirements related to risk management and incorporate them into the organisations risk management framework. Regularly report to the Wise Trust Risk Committee on group wide risks and opportunities.

Compliance and Reporting

In partnership with the Quality and Safety Lead, ensure compliance with relevant laws, regulations, sector standards and reporting requirements related to health and safety, and risk management. Develop and support policies and procedures to support compliance and reporting obligations. Prepare and submit reports on risk management to internal and external stakeholders, in particular the Wise Trust Risk Committee. Coordinate external audits and certifications related to risk and provide necessary documentation and information.

Stakeholder Engagement

Build and maintain relationships with internal and external stakeholders, including kaimahi, leaders, contractors, and regulatory bodies. Collaborate with stakeholders to understand their perspectives, expectations, and concerns related to risk. Engage stakeholders in meaningful dialogues to gather feedback, address inquiries, and communicate the organisation's risk initiatives.

Essential competencies

These are the critical competencies that separate great performance from good. Competencies such as Business Know How, Integrity, Resilience, Providing Direction, Planning and Organising are a given for this role. However, the following competencies are what set you apart as an inspirational leader in this role.

Strategic mindset

Strong strategic mindset to develop long-term risk management and sustainability strategies aligned with the organisation's purpose, goals and values. Ability to anticipate future risks and adapt strategies accordingly.

Partner

Operating as a trusted advisor to customers and stakeholders, taking a long-term perspective to customer relationships. Going beyond expectations to meet customer needs in line with organisational priorities.

Judgement

Gathering and evaluating information from a broad range of sources on which to base decisions. Undertaking critical analysis to identify errors, key points and generate insights. Proficient in data analysis and





interpretation to identify trends, patterns, and potential risks or opportunities. Strong quantitative and qualitative analytical skills to support decision-making.

Delivering results

Achieving goals and objectives through proactivity, determination and perseverance. Willingly embracing challenging targets, taking calculated risks and delivering on commitments.

About you

Your experience and skills

- Strong knowledge and experience in developing and implementing risk management strategies and frameworks, conducting risk assessments, and applying risk mitigation techniques. Familiarity with relevant frameworks and methodologies (e.g., COSO, ISO 31000).
- Excellent interpersonal and communication skills to engage and collaborate with diverse stakeholders.
- Ability to effectively communicate complex risk concepts to both technical and non-technical audiences.
- Proven experience inspiring and influencing a team of established leaders in their own domains.
- Ability to work successfully with Māori as tāngata whenua, diverse cultures and groups of people.
- Preferred knowledge and experience working in the for purpose/values-based/health organisation/s is an advantage.
- You'll have a minimum of five years' experience in a risk leadership or similar role.
- Recognised qualification in a relevant discipline.



Together is better